



## COMMUNICATION STRATEGIES

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Otolaryngology  
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Facial Plastic Surgery  
Environmental Allergy Testing

#### *Audiologist*

Audiology and Hearing Aids  
Auditory Brainstem Response  
Electrocochleography  
Videonystagmography

Patricia N. Tunberg, M.S., P.T.  
*Vestibular Rehabilitation Therapist*  
Dynamic Visual Acuity Test  
Infrared Oculography  
Gait Assessment  
Neuromuscular Assessment  
Oculomotor Assessment  
Posturography/Sensory  
Organization Performance Test

VORTEQ

### LISTENERS CAN:

- Provide Feedback
- Pay Attention
- Develop good listening skills
- Observe the talker
- Plan ahead
- Take breaks if needed
- Make specific suggestions to the speaker on how to communicate
- Double Check details
- Set realistic expectations
- Don't bluff

### SPEAKERS CAN:

- Get the listener's attention
- Don't shout
- Slow down a bit
- Get close to the listener
- Speak clearly
- Rephrase
- State the topic
- Use gestures
- Notice background noise
- Confirm details
- Be visible
- Simplify the message